



**GOVERNMENT OF ANAMBRA STATE**  
**MINISTRY OF INDUSTRY**

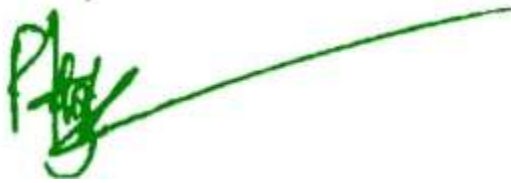
Block C, Ground Floor, Jerome Udoji Secretariat, Awka, Anambra State

1. **Working Hours:** Monday to Friday: 9:00am to 4:00pm
2. **Contact Person:** Christopher Okeke
3. **Contact Number(s):** 07080150476; 09055449948
4. **Email:** [mot@anambrastate.gov.ng](mailto:mot@anambrastate.gov.ng);  
[christopher.okeke@anambrastate.gov.ng](mailto:christopher.okeke@anambrastate.gov.ng)

**SERVICE LEVEL AGREEMENT (SLA) ON TRANSPORT PARK ENQUIRIES**

| S/N | SERVICE RENDERED                            | TIMELINE                                                                                                                                                                                                                       |
|-----|---------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|     | <b>Working Day(s)</b>                       | <b>Monday to Friday: 9:00am to 4:00pm</b>                                                                                                                                                                                      |
| 1   | Applicants Official Enquiry & Documentation | The applicant makes enquiry at the Transport Operations Department of the Ministry of Transport, Block C, Ground Floor, Jerome Udoji Secretariat Complex, Awka and fills out an enquiry form with relevant details at no cost. |
| 3   | Documentation                               | Upon submission of completed form, the Ministry reviews the submitted form for further action                                                                                                                                  |
| 4   | Official Contact                            | The Ministry contacts the applicant to confirm the received form and schedule inspection date with the applicant                                                                                                               |
| 5   | Due Diligence                               | Ministry's Inspection Team undertakes physical inspection and verification visit to the proposed space                                                                                                                         |
| 6   | Payment Receipt                             | The Applicant makes required payment (park registration fee) either through bank deposit, KTT or mobile app, and payment receipt provided as proof.                                                                            |
| 7   | Delivery Time Line                          | We aim to ensure that inspections and approval processes are concluded within 5-7 working days                                                                                                                                 |

|   |                        |                                                                                                                                |
|---|------------------------|--------------------------------------------------------------------------------------------------------------------------------|
| 8 | Approval and Operation | Upon approval, the applicant is contacted to pick up the approval letter and registration certificate and commences operations |
|---|------------------------|--------------------------------------------------------------------------------------------------------------------------------|

A handwritten signature in green ink, appearing to be 'Patricia Igwebuike', with a long horizontal stroke extending to the right.

**Mrs. Patricia Igwebuike**

*Commissioner for Transport*

*23<sup>rd</sup> December, 2025*