



MINISTRY OF INDUSTRY
REPORT OF COMPLAINTS FROM TRADERS AND REDRESS ACTIONS

MCI/COMM/VOL.1/143

21st Dec 2024

To whom it may concern

REPORT ON COMPLAINTS FROM TRADERS, AND REDRESS ACTIONS

I am writing to provide a formal update on the status of the 11 grievance reports received by the GRM. Please find the current status as follows:

- Resolved: A total of 6 grievances have been resolved. This accounts for 54.55% of the total grievances.
- Ongoing: 4 grievances are still under in this category, representing 36.36%.
- Partially Resolved: 1 grievance is partially resolved, making up 9.09%.

We remain committed to the resolution of the ongoing category of grievances and all necessary steps are being taken to resolve them.

Thank you for your attention to this matter. Should you require any further information or clarification, kindly reach out at your convenience.

Yours sincerely,

A handwritten signature in green ink, appearing to read "Christian Udechukwu", written over a horizontal line.

Mr. Christian Udechukwu
Commissioner for Industry

For enquiries, contact office of the Hon. Commissioner Ministry of Commerce and Industry;
Tel: 09064395160