



**ANAMBRA STATE MINISTRY OF TRANSPORT
REPORT OF COMPLAINTS FROM TRANSPORTERS**

MOT/COMM/VOL.1/001

21st Dec 2024

To whom it may concern,

REPORT ON COMPLAINTS FROM TRANSPORTERS

I am writing to provide a formal update on the status of the 15 grievance reports received by the GRM. Please find the status as follows:

- Resolved: A total of 14 grievances have been resolved. This accounts for 93.3% of the total grievances.
- Ongoing: 1 grievance is still under in this category, representing 6.9%.

We remain committed to the resolution of the ongoing category of grievances and all necessary steps are being taken to resolve them.

Thank you for your attention to this matter. Should you require any further information or clarification, kindly reach out at your convenience.

Yours sincerely,

Mrs. Patricia Igwebuike
Commissioner for Transport

**For enquiries, contact office of the Madam Commissioner of Transport, Anambra State
Ministry of Transport; Tel: 07080150476**