



MINISTRY OF INDUSTRY

APPLICATION PROCESS AND GUIDELINES FOR LOADING AND HAULAGE

Step 1

- **The applicant makes enquiry at the Commerce Department of the Ministry of Industry, Third Floor, Jerome Udoji Secretariat Complex Aroma, Awka**
- **The applicant fill out an enquiry form with details of his requirements at no cost.**
- **Commerce Department at the Ministry provides list of credible suppliers**

Step 2

- **The applicant make contact with his preferred supplier.** (This can be either by phone, email or physical.)
- **The Applicant verify authenticity and condition of products / goods.**
- **The Applicant makes payment either through bank deposit, KTT or mobile app**
- **The applicant provides proof of payment to the supplier.**

Step 3

LOADING AND OFFLOADING (Commence the packing and loading of the products from the suppliers warehouse)

- For this step, the following tariff are applicable statewide:

Government has deferred all applicable fees

Service Delivery Timeline

- We aim to ensure transactions are concluded **within 3-5 Working Days** prior to the final stage for haulage described in step 4.

Step 4

HAULAGE

- **After products have been loaded at the designated warehouse, the loaded vehicle begins its transit out of the state.**
- **At the exit borders of the state, a haulage fee is paid to government designated agents.**
- **The approved tariff is outlined below**

HAULAGE FEES:

SLAs –Hotlines: 09064395160. (80% of Grievances received have been addressed).

For enquiries, contact office of the Hon. Commissioner Ministry of Industry; Tel: 09064395160