

2025 GRM REPORT FOR MINISTRY OF POWER AND WATER RESOURCES FOR FEBRUARY

S/N	NAME	PHONE NUMBER	ADDRESS	APPLICATION	DATE OF COMPLAINT	DESCRIPTION OF COMPLAINT	MDA RESPONSIBLE	MODE/CHANNEL	DETAILS OF	DATE	STATUS OF	ACTIONS TAKEN	FINAL	FEEDBACK	MODE/CHANNEL	OFFICER
1	MR. CLEMENT OKEKEAGU	8056652286	OBYOKOLI AVENUE AWK	11	15/02/2025	FIRE OUTBREAK ON HIS VEHICLE	FIRE SERVICE	CALL	The inferno was extinguished through the cooling action of water under pressure from the Fire Service truck	15/02/2025	RESOLVED	THE INFERNO WAS EXTINGUISHED	RESOLVED	SATISFIED	CALL	EZEUDE UCHENNA
2	MRS. AGNES OKAFOR	112	STANFORD HOTEL STREET	12	19/02/2025	FIRE OUTBREAK ON HER APARTMENT	FIRE SERVICE	CALL	The inferno was extinguished through the cooling action of water under pressure from the Fire Service truck	19/02/2025	RESOLVED	THE INFERNO WAS EXTINGUISHED	RESOLVED	SATISFIED	CALL	EZEUDE UCHENNA
3	ENGR. FIDELIS OKAFOR	08061274827, 08060796777	Isuofia Civic Centre, Isuofia	13	26/2/2025	Request for the Supply and Installation of 500KVA Electricity Transformer at Ozalla Village, Isuofia	POWER DEPARTMENT	LETTER	Isuofia People's Assembly through their President General (PG) Requesting for the Supply and Installation of 500KVA Electricity Transformer at Ozalla Village, Isuofia	19/12/2025	RESOLVED	The Electricity Transformer was Procured and Installed at Ozalla Village, Isuofia	RESOLVED	SATISFIED	CALL	ENGR. EMEKA OKAFOR