

2025 GRM REPORT FOR MINISTRY OF POWER AND WATER RESOURCES FOR THE MONTH OF MAY																
S/N	NAME	PHONE NUMBER	ADDRESS	APPLICATION NO	DATE OF COMPLAINT	DESCRIPTION OF COMPLAINT	WDA RESPONSIBLE	MODE/CHANNEL	DETAILS OF COMPLAINT	DATE	STATUS OF COMPLAINT	ACTIONS TAKEN	FINAL STATUS	FEEDBACK	MODE/CHANNEL	OFFICER
1	Stanley Mbanaso	8033412925	JUDICIARY SERVICE COMMISSION COMPLEX, AWKA		15/6/5/2025	Application for Supply and Installation of Solar System at the Judiciary Service Commission Complex, Awka	POWER DEPARTMENT	LETTER	An Application Letter was Written to the Ministry by the Executive Secretary of Judiciary Service Commission Seeking the Supply and Installation of Solar System at the Commission's Complex, Awka	30/12/2025	RESOLVED	The Solar System was Procured and installed at the Judiciary Service Commission Complex, Awka	RESOLVED	SATISFIED	CALL	ENGR. UCHE IWUCHUKWU
2	HRH IGWE DR. EMEKA ILOUNO	8037083708	HRH IGWE DR. EMEKA ILOUNO, EZEDUNU PALACE		16/2/5/2025	A Passionate Appeal for the Donation of 500KVA, 33KV Electric Transformer to Ezedunu Recycling Plant, Ifitedunu	POWER DEPARTMENT	LETTER	An Appeal Letter was Forwarded to the Ministry by HRH Igwe Dr. Emeaka Ilouno on Behalf of Ifitedunu Town seeking the Donation of 500KVA and 33KV Electric Transformers to the Town	17/11/2025	RESOLVED	The Electrical Transformers were Procured and Installed in the Community	RESOLVED	SATISFIED	CALL	ENGR. DIMAKA CHUKWUEBUKA
3	MR CHRIS OKOYE	113	AGLU AWKA BESIDE APGA OFFICE AWKA		17/25/05/2025	COMMERCIAL TRUCK	FIRE SERVICE	CALL	The inferno was extinguished through the combined actions of water and foam chemical under pressure from the Fire service truck	25/05/2025	RESOLVED	THE INFERNO WAS EXTINGUISHE	RESOLVED	SATISFIED	CALL	CHIKETA CHUKWUDI