

2025 GRM REPORT FOR MINISTRY OF POWER AND WATER RESOURCES FOR THE MONTH OF AUGUST

S/N	NAME	PHONE NUMBER	ADDRESS	APPLICATION NO	DATE OF COMPLIANT	DESCRIPTION OF COMPLAINT	MDA RESPONSIBLE	MODE/CHANEL	DETAILS OF	DATE	STATUS OF	ACTIONS TAKEN	FINAL	FEEDBACK	MODE/CHANEL	OFFICER
1	MR BONIF	112	EZINATO STRE	18	9/8/2025	RESIDENTIAL BUILDING	FIRE SERVICE	CALL	The inferno was extinguished through the cooling action of water under pressure from the Fire Service truck	9/8/2025	RESOLVED	THE INFERNO WAS EXTINGUISHED	RESOLVED	SATISFIED	CALL	EZEUDE UK
2	MR VINCE	112	AGU AWKA JU	19	16/08/2025	BURNING PETROL VEHICLE	FIRE SERVICE	CALL	The inferno was extinguished through the combined actions of water and foam chemical under pressure from the Fire Service truck	16/08/2025	RESOLVED	THE INFERNO WAS EXTINGUISHED	RESOLVED	SATISFIED	CALL	OBALUM C

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