

2025 GRM REPORT FOR THE MONTH MARCH														
NAME	CONTACT	ADDRESS	DATE OF COMPLAINT	DISCRPTION OF COMPLAINT	MDA RESPONSIBLE	MODE/CHANELOF RECEIVING GRIEVANCE	DETAILS OF WHERE REPORT WAS MADE	DATE RESOLVED	STATUS OF COMPLAINT	ACTIONS TAKEN	FINAL RESOLUTION	FEEDBACK GIVEN	MODE/CHANNEL OF FEEDBACK	OFFICER COMPLETING THE FORM
MARCH														
ONYEKA	NIL	AWKA	18/3/2025	REQUEST FOR DEMAND NOTICE BILL AND ADVERT /SIGNAGE DIMENS	ANSAA	CALL	FRONT DESK	3/18/2025	RESOLVED	ACTIONS TAKEN	RESOLVED	SATISFIED	CALL	EBELLE OLISE