

2025 GRM REPORT FOR THE MONTH FEBRUARY													
NAME	CONTACT	ADDRESS	DATE OF COMPLAINT	DISCRIPTION OF COMPLAINT	MDA RESPONSIBLE	MODE/CHANELOF RECEIVING GRIEVANCE	DETAILS OF WHERE REPORT WAS MADE	DATE RESOLVED	STATUS OF COMPLAINT	ACTIONS TAKEN	FINAL RESOLUTION	FEEDBACK GIVEN	MODE/CHANNEL OF FEEDBACK
FEBRUARY													
KENNY OBURA	08028708887	AWKA	5/2/2025	REDUCTION OF THE SIZE OF OUR SIGNAGE	ANSAA	CALL	FRONT DESK	2/5/2025	RESOLVED	ACTIONS TAKEN	RESOLVED	SATISFIED	CALL

OFFICER COMPLETING THE FORM
EBELE OLISE