



Ministry of Power and Water Resources

APPLICATION PROCESS AND GUIDELINES FOR WATER CONNECTION (FOR DOMESTIC, COMMERCIAL, GOVERNMENT, INDUSTRIAL AND INSTITUTIONAL USE)

In Accordance with the Provisions of the Anambra State Water Supply Law 2015

All individuals and organizations in Anambra State can apply for water connection through the following process:

Step 1

Start your application by using the process below

Write an Application letter addressed to:

The Ministry of Power and Water Resources,
Government House, Awka,
Anambra State, Nigeria.

(Endeavour to attach a functional email address in the application letter)

Step 2

A reply will be sent to the applicant in the email address provided

Processing Timeline:

We aim to process submitted applications for water connections **within 21 Working Days**

Step 3

The applicant is to pay the connection fee to the designated account according to the rates provided below:

	Domestic	Commercial	Government	Industrial	Institutional
Price(N/m³)	170	325	300	400	350
Price (N/L)	0.17	0.33	0.30	0.40	0.35
Avg. Monthly Consumption (M³)	16	25	35	55	70
Avg. Monthly Charge (N)	2,720	8,125	10,500	22,000	24,500

Step 4

The applicant is to forward evidence of payment to the water supply service provider covering their jurisdiction whose office is situated at the Water Resources Department, Ministry of Power and Water Resources.

Step 5

The water supply service provider will reticulate a supply point within 100 metres of the applicant's property.

Timeline:

The reticulation timeline for applicants who have paid the water connection fee is **within 42 Working Days**

Step 6

The applicant is to make a connection from the reticulated supply point provided by the water supply service provider at their own discretion or in accordance with a private arrangement with the service provider.

For more information, enquiry, or complaints please contact the Water Resources Department, Anambra State Ministry of Power and Water Resources, Government House, Awka between 8:00 AM and 4 PM (Monday – Friday, excluding public holidays) or contact us at +2347069284664, +2348147218522.

Signed:

Acting Director

Water resources Department, Anambra State Ministry of Power and Water Resources

11th November 2022

